



# St. Thomas Consumer Club Report

Seminar on the titled "Salient Features of Consumer Protection Act" Dated 01<sup>st</sup> October 2021.

**Guest of Honor**: **Dr. J. VIJAYATHILAGAM** Assistant Commissioner (VRS), Department of Civil Supplies and Consumer Protection, Government of Tamil Nadu and

**Mr. R. NEHAMIAH** Assistant Commissioner, Department of Civil Supplies and Consumer Protection, Government of Tamil Nadu.

# **Objectives of St. Thomas Consumer Club:**

- Our Vision and Mission is to bring awareness and realization about duties and responsibilities as Citizens of India. Consumers are careful and vigilant while consumption of goods. Manufactures and sellers must be responsible and ethical on production of goods.
- 2. Spread awareness about the rights and responsibilities of citizens and consumers as provided in the constitution of India, Consumer Protection Act, 2019 (Revised) and other Indian Laws.
- 3. To enable students to work together as a team with local communities and develop in to caring, responsible and honest citizens. Making a student as a knowledgeable buyer while consuming a product in the market such as, checking standards, checking certification marks issued for different products, checking manufacturing and expiry dates of the product and educate students on the legal formalities to complaint against disputes.
- 4. Mobilize and instill right consciousness, confidence to question violations of citizens and consumer rights and fight for justice.
- 5. Impart knowledge about real life situations and to enable to development of skills to handle citizen and consumer issues.
- 6. Instill concern for environment around us as citizens and consumers and sustainable consumption habits.

St. Thomas Consumer's Club in association with IQAC conducted a seminar titled "SALIENT FEATURES OF CONSUMER PROTECTION ACT" dated 01<sup>st</sup> October 2021. The objective of the seminar is to provide insights on the revised consumer protection act, 2019 and to bring awareness in the minds of young about their rights as a consumer. Honorable **Dr.** J. VIJAYATHILAGAM Assistant Commissioner (VRS), Department of Civil Supplies and Consumer Protection, Government of Tamil Nadu and Mr. R. NEHAMIAH Assistant Commissioner, Department of Civil Supplies and Consumer Protection, Government of Tamil Nadu was the Chief Guests who delivered an energetic speech on the topic to enlighten the knowledge of the students, Mr. Shibi Mathai, IQAC Coordinator delivered an introductory address to the program, Dr. M. V. Nagarajan, Vice Principal (Shift II) delivered a Presidential address and Mr. S. Samuel Thangaraj, Consumer club coordinator delivered a welcome address. Consumer Club students performed an awareness skit in the program. It is an excellent interactive session with the guest. The program ended with Vote of Thanks followed by National Anthem.



	St. Thomas C	College of Arts & Science, Koyambedu, Cher	nnai - 107
	St Thomas Co	nsumers' Club OD request 01 10 2021 ( SC	
	Venue:	CT 28 - Seminar Hall	11 00am to 1.00pm
No.	R No	Name of the Student	Class & Section
1	119CMB71	DHARANI S	B. (OM (G) - 3"-B.
12	119CMB40	VENKATESAN R	B 60M (G1) - 34 B.
13	119CMB58	ROHINI R	B.Com(C)-3"dB
14	120 cm A 72	Shahald .N	B. (om (th) - 2"A
15	120CMA12	G. HARI PRASAD	B. conela) 2nd A'
16	120CMA23	S. Nagoorezath	B. com (4) 2rd A
\$7	120LMA15	Sararana / cumar : S	R. com [47]2"A
18	119 BMA34	Rangeth.L	B. Lom (Bm) III year
19	119 BMA 04.	M. AMUDHAGIANESH	B. com (BM) ill year.
20	119.BMA35	B. ROHITH	B. (OM (BM) III rd Year
21	119BMA03	S. Alcayle	B. com (B. M) III year.
22	1198MA07	D. CHANDRA SEKAR	B. COM (B.H) III year
23	120CMC68	SWETHA. R	B. COH (G) IV year C
24	120CMC 52	KEERTHIKA K	B. Com(Cr) II yeard
25	120CMC67	SUJANA NESAKUMARI . R	B. Com(ay) II year c'
26	120 CMB 64	SWETHAS	B. COM (G) I Year'B B. COM (G) I Year'B
27	120CMBH7	Ishwarys. Y	
2	120CNB43	APARNA .M	B. com (G) I year 'B' B. COM (G) I year 'B'
3	120CMB58	RESHMA.M	
4	120AFA51	R.FEMINA	B. COMIYEARB
5	120AFA54	R. KAV IYA	B. Com I Year B
6	120 AFASS	S. KEERTHANA	R. com J year (B).
7	120CM(65	D. SOUNDARVIA	B. COM Ti year(c)
8	1200 ME 55	MEGALAT	B.com Fyr C
9	120CMA63	M. Vaishnavi	B. com T. yr (A)
10	LOOCALASI	R. Sandhiya	B. com II. yn (A)
11	120CMAH2	H. atherib	B. COMIZ Str (A)

2	HQCNA75	TAPASHYO	B. (om (4) = M"A"
13	120 cm A52	le. leavillia.	B. wm ( 01) - 11 A'
14	120CMA45	L. Greatha	B. Com (m) - II 'A'
15	11904862	N. Revolty.	B. Com (G) - TII 'A'
16	NACHAOH	3. Ageth Kunan	B. Com(G)- III A"
17	119CMA70	JERRY. A. YOWAN	B. Com (G. ] · III A
18	120AFA 22	P. MAULES HWARAN	B. COM(ABF) II
19	120 AFA 10	S. DEEN MOHAMED	B. COM (AGE) II
20	120A.FA28	K. PRAVIN KUMAR	B.COM (AGE)TT
51	120AFA 19	I. KARTHI KEYANI.	B.COM(AQE) II
22	120AFA27	R. NARESH KUMAR	B. COM (ASF)II
23	120×F141	S. SUSINDHARXN	B.Com (XEE)II
24	120CMB07	K.N. DEENADAYALAN	B. Com (General)-E
25	120CMB02	R. AJMAL HAKKEEM.	B. (on (gni) - Bi
26	120CMB10	S.EDWIN	B. Com (general)-BI
27	120 CM C 04	J. ANANTHARAMAN.	B. Com (General)-C. B. Com (General)-C.
28	120CMC25	A. PRAVEEN	B'Com (Genua) - C(
29	120CMC07	DEEPIGAN'M.	B COM (GENERAL) - C
30	120 CMC 36	UDHAYAKUMAR - R Joyal V	B. lom ( General) - (
31	1200MC15	MUTHUKUMARAN · P	B. com ( cieneral)-c
32	120 CMC 21		B.com [Genoul]-c
33	120CMC12	JEEVANESH'S SUDALAI PANDIAN'S	B. (OM [Geeneral]"
34	120CMC 35	K. NIRMAL	B. Com (conceal) 'c'
35	119cmc32 119cmc30	E NAVEEN KUMAR	B. con General "c"
36	119CMC 25	MOHAN RAJ -D	B. com ( Genel ) 'c'
37	ligenc26	MOORTHY S	B. Com (Graneral) c
38	1000021	SANTHOSH SREE.S	B. Com (hAndra) B
39	1.0011021	V. MADHAN RAS	B. Com (cremeral)
40	120MCM10	E. NThyanandham	M. COM. (Cremine)

, T	DONCMOL	LARE HARAN.S	M. COM - 2" Your
3	120MCM17	y . HALLI	Milom - 2rd year
14	119CMC08.	AUGUSTINE SAMUEL.S	B. 10M (C1) - 3rd yo.
	119(MC2)	KARTHICK . S	B. (OM (G1) - 3" yr
15	119 CMC 08	ANAND GAUTHAM. R	B. COM(G) - 3rdyo
16	119CMA 10	CHARAN . M	B. Com(4) - 3"y
17 18	119CHA 21	MANOJ KUMAR - D	B. Com(G) - 3 yr
48	12 OMCMO2	DHARMALINGAM.P	M. Com - 2nd year
50	119CMC15	J. GABRIEL	B. COM (61) - 3 yes
<u>)</u> 1	119CMC02	S. ABDUL RASIK	B. Com (a) - 3 yes
52	120HCH2D	S. DURMA	Micom - 2 year
53	120 MCM 22	P. DIONSALYA	Micon - 9 Your.
54	119CMB67	R. VANITHA	B. Com(G1) - 3rdy
55	19CHB60	M.SHARMILA	B. com (b1) - 3rd ye
56	120CMC43	ANJANA.M	B.COM (G) 2"
57	1200MC63	SATHYAPRIYA . R	B.COM(GI)2 <sup>nd</sup> ye
58	120CMC66	SRILEKA'S	B.COM(G1)2rdyee
59			
60			

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Co ordinator CC Club (Mr. S. Somv & Thom Gdro-J)

PRINCIPAL

St. Thomas College of Arts and Science # 140/6, St. Thomas Nagar, New Colony. KOYEMBEDU, CHENNAL - 600 107





St. Thomas Consumer Club

### **CONFERENCE FEEDBACK FORM**

The feedback you provide will be helpful for us to have continues development. The information you provide may also be used for curriculum development and as resource material by other teachers in future events. This form should be returned to the Club Coordinator. Thank you for taking the time to complete the feedback form.

Name of the Student	D. SOUNDARYA	
Class and Section	B. COM (UNNI) I Year "("	
Mobile Number	9025579733	
Conference Title	BALIENT FEATURES OF LONSUMAR PROTECTION	ACT
Conference Date	1 3+ OC TOBER - 2021	
Chief Guest Name	DR. (MRS) 1. VIIAVATHILAGAM	

Please respond to the following questions by using the rating scale below:

1	2	3	4
Excellent	Good	Fair	Poor

S.No.	Responses	1	2	3	4
1	The conference was well organized.	~			
2	The presenter's thoughts helped me to understand the concepts better.	V			
3	The Concepts are discussed in an interesting manner.	~			
4	The Materials presented was relevant and helpful.	~			
5	The purpose of the conference was met.	~			
6	Your expectations of the conference were met.	V			

Your Suggestion: I brather May information about the Consumer Protetion Act.

D. Soundaryg

SIGNATURE OF THE STUDENT

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Name of the Student	: JERRY. A. YOWAN
Class and Section	B. COM, THA
Mobile Number	9940445767
Conference Title	SALIENT FEATURES OF CONSUMER PROTECTION
Conference Date	ACT
Chiel Guest Name	: DR. (MRS). J. VIJAYATHILAGAM

Please respond to the following questions by using the rating scale below:

1	2	3	4
Excellent	Good	Fair	Poor

S.No.	Responses	1	2	3	4
1	The conference was well organized.	V			
2	The presenter's thoughts helped me to understand the concepts better.	V			
3	The Concepts are discussed in an interesting manner.	V			
4	The Materials presented was relevant and helpful.	V			
5	The purpose of the conference was met.	V			
6	Your expectations of the conference were met.	V			

Your Suggestion: J GOT A CLEAR VIEW OF THE CONSUMER ACT, 1986. AND HOW TO SUBMIT THE COMPLIANCE.

J. A. Yauan SIGNATURE OF THE STUDENT





St. Thomas Consumer Club

#### **CONFERENCE FEEDBACK FORM**

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Name of the Student	PRAVEENA
Class and Section	2C B.Com
Mobile Number	8608163026
Conference Title	SALIENT FEATURES OF CONSUMER PROTECTION
Conference Date	: 1St OCTOBER, 2001
Chief Guest Name	DR (MRS) J. VIJAYATHILAGAN

Please respond to the following questions by using the rating scale below:

2	3	4
Good	Fair	Poor
	2 Good	2 3 Good Fair

S.No.	Responses	1	2	3	4
1	The conference was well organized.	V			
2	The presenter's thoughts helped me to understand the concepts better.	~			
3	The Concepts are discussed in an interesting manner.	1			
4	The Materials presented was relevant and helpful.	1			
5	The purpose of the conference was met.	1			
6	Your expectations of the conference were met.	1			

Your Suggestion: <u>J Learned Many Knoweldgeable Information</u> from the guest.

SIGNATURE OF THE STUDENT





St. Thomas Consumer Club

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Name of the Studen	: R. Anand Giautam	
Class and Section	III B. Com (GI) "C"	
Mobile Number	9344428586	
Conference Title	: Salient Features of Consumer	
Conference Date	01 October 2021	e de la
Chief Guest Name	Dr. (Mrs.) J. Vijayathilagam	

Please respond to the following questions by using the rating scale below:

1	2	3	4
Excellent	Good	Fair	Poor

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	1
-	
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Your Suggestion: <u>Conducting</u> many such meeting would be we ful.

R. A. Jo SIGNATURE OF THE STUDENT

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## ST.THOMAS COLLEGE OF ARTS AND SCIENCE

St. Thomas Consumer Club

## CONFERENCE FEEDBACK FORM

The feedback you provide will be helpful for us to have continues development. The information you provide may also be used for curriculum development and as resource material by other teachers in future events. This form should be returned to the Club Coordinator. Thank you for taking the time to complete the feedback form.

	E. Nithyanandham
Class and Section	M. LOM (Creneral) Ind year
Mobile Number	8939381098
Conference Title	: SALIENT Feature of consumer protection Alt
Conference Date	1.8t october, 2021.
Chief Guest Name	: Dr (MRS) J. VijayaThilagam,

Please respond to the following questions by using the rating scale below:

1	2	3	4
Excelient	Good	Fair	Poor

1)

S.No.	Responses	1	2	3	4
1	The conference was well organized.	K			
2	The presenter's thoughts helped me to understand the concepts better.	./			
3	The Concepts are discussed in an interesting manner.	1/			
4	The Materials presented was relevant and helpful.	./			
5	The purpose of the conference was met.	~			
6	Your expectations of the conference were met.	./			

Your Suggestion: I hot a title experience. and know about the environmental. procen. T- FR/ E To Hand





St. Thomas Consumer Club

#### CONFERENCE FEEDBACK FORM

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	R. AJMAL HAKKEEM
Class and Section	B. Com (Gpiri) Il Yean. B"
Mobile Number	9360550713
Conference Title	SALIENT FEATURES OF CONSUMER PROTECTION ACT
Conference Date	1st OctoBER - 2021
Chief Guest Name	DR. (MRS) J. VIJAYATHILAGAM

Please respond to the following questions by using the rating scale below:

1	2	3	4
Excellent	Good	Fair	Poor

S.No.	Responses	1	2	3	4
1	The conference was well organized.	$\checkmark$			
2	The presenter's thoughts helped me to understand the concepts better.	~			
3	The Concepts are discussed in an interesting manner.	~			
4	The Materials presented was relevant and helpful.	V			
5	The purpose of the conference was met.	$\checkmark$			
6	Your expectations of the conference were met.	$\checkmark$			

Your Suggestion: 1 Grather May information about the Consumer Diotection Act.

SIGNATURE OF THE STUDENT





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# ST.THOMAS COLLEGE OF ARTS AND SCIENCE

St. Thomas Consumer Club

## **CONFERENCE FEEDBACK FORM**

The feedback you provide will be helpful for us to have continues development. The information you provide may also be used for curriculum development and as resource material by other teachers in future events. This form should be returned to the Club Coordinator. Thank you for taking the time to complete the feedback form.

Name of the Student	ANJANA M	
Class and Section	: 2 C B. COM (GI)	
Mobile Number	9025959603	
Conference Title	CONSUMER CLUB	
Conference Date	: Det 1 2021	. 1
Chief Guest Name	: Dr. (Mrs) J. VIJayathibigan & Mr. R. Nehan	nia h

Piease respond to the following questions by using the rating scale below:

1	2	3	4
Excellent	Good	Fair	Poor

9

S.No.	Responses	1	2	3	4
1	The conference was well organized.	V			
2	The presenter's thoughts helped me to understand the concepts better.	V			
3	The Concepts are discussed in an interesting manner.	V			
4	The Materials presented was relevant and helpful.	V			
5	The purpose of the conference was met.	V			
6	Your expectations of the conference were met.	V			

Your Suggestion: I capather may information about the consum protection act. Mana. H

SIGNATURE OF THE STUDENT



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ST.THOMAS COLLEGE OF ARTS AND SCIENCE

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#### CONFERENCE FEEDBACK FORM

The feedback you provide will be helpful for us to have continues development. The information you provide may also be used for curriculum development and as resource material by other teachers in future events. This form should be returned to the Club Coordinator. Thank you for taking the time to complete the feedback form.

Name of the Student	Respina - M
Class and Section	2"B" B.COM (U)
Mobile Number	8072517832
Conference Title	CONSUMER CLUB
Conference Date	OCT 1 2021
Chief Guest Name	: Dr. (Mrs) J. Vijaya Hilagam & Mr. R. Nehamiah

Please respond to the following questions by using the rating scale below:

1	2	3	4
Excellent	Good	Fair	Poor

S.No.	Responses	1	2	3	4
1	The conference was well organized.	~			
2	The presenter's thoughts helped me to understand the concepts better.	~			
3	The Concepts are discussed in an interesting manner.	$\checkmark$			
4	The Materials presented was relevant and helpful.	~			
5	The purpose of the conference was met.	~			
6	Your expectations of the conference were met.	V			

Your Suggestion:	Got	all	the	Information	about	Consumer
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	prot	tection	aut.			

SIGNATURE OF THE STUDENT





AMONTANIA.

# ST.THOMAS COLLEGE OF ARTS AND SCIENCE

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## CONFERENCE FEEDBACK FORM

The feedback you provide will be helpful for us to have continues development. The information you provide may also be used for curriculum development and as resource material by other teachers in future events. This form should be returned to the Club Coordinator. Thank you for taking the time to complete the feedback form.

Name of the Student	DEEPIGANM	-
Class and Section	: B.com (2c)	_
Mobile Number	9345301731	
Conference Title	SAILENT FEATURES OF CONSUMER	PROTECTION ALT
Conference Date	1 St OCTOBER - 2021	
Chief Guest Name	DR. (MRJ) J. VIJAYATHILAGA	М.

Please respond to the following questions by using the rating scale below:

1			4
1	2	3	4
1		E-ia	Poor
Excellent	Good	Fair	100.

- 11		
- 3		
12		
-12	,	
-		

		1	2	3	4
S.No.	Responses	1			
1	The conference was well organized.	~			
2	The presenter's thoughts helped me to understand the concepts better.	~			
3	The Concepts are discussed in an interesting manner.	1			
4	The Materials presented was relevant and helpful.	1			
5	The purpose of the conference was met.	1			
6	Your expectations of the conference were met.	~			

Your Suggestion: I GOT More information about consumer protection act

Deapigun · M SIGNATURE OF THE STUDENT





St. Thomas Consumer Club

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Name of the Student	P. GOLISALYA
Class and Section	: Micom IL Year.
Mobile Number	9963810100
Conference Title	SALLENT FEATURES OF CONSUMER PROTECTION AC+
Conference Date	1St OCtoBER - 2021
Chief Guest Name	DR. (MRS) J. VIJAJATHILAGIAM.

Please respond to the following questions by using the rating scale below:

	2	4
2	3	
	<b>r</b> /	Poor
Good	Fair	1001
	2 Good	2 3 Good Fair



S.No.	Responses	1	2	3	4
1	The conference was well organized.	V			
2	The presenter's thoughts helped me to understand the concepts better.	V			
3	The Concepts are discussed in an interesting manner.	V			
4	The Materials presented was relevant and helpful.	V			
5	The purpose of the conference was met.	V			
6	Your expectations of the conference were met.				

I got more information is

Your Suggestion: Gue Consumer Act.

P. Crowsalya SIGNATURE OF THE STUDENT







Mr.S. Samuel Thangaraj 1/4/22 (St. Thomas Consumer Club Co-ordinator)

Mr. Shibi Mathai

Dr.N.Thangavel (Principal)

(IQAC – Co-ordinator)