

# St. Thomas Consumer Club Report



Seminar on the titled "**Product Liability Under Consumer Protection Act, 2019**" Dated 29<sup>th</sup> March 2022.

**Guest of Honor**: **Mr. K. NEWLIN FREDERICK** Advocate, Madras High Court and a Partner in M/S. Frederick, Rajesh and Rajasekhar (Law firm).

# **Objectives of St. Thomas Consumer Club:**

- 1. Our Vision and Mission is to bring awareness and realization about duties and responsibilities as Citizens of India. Consumers are careful and vigilant while consumption of goods. Manufactures and sellers must be responsible and ethical on production of goods.
- 2. Spread awareness about the rights and responsibilities of citizens and consumers as provided in the constitution of India, Consumer Protection Act, 2019 (Revised) and other Indian Laws.
- 3. To enable students to work together as a team with local communities and develop in to caring, responsible and honest citizens. Making a student as a knowledgeable buyer while consuming a product in the market such as, checking standards, checking certification marks issued for different products, checking manufacturing and expiry dates of the product and educate students on the legal formalities to complaint against disputes.
- 4. Mobilize and instill right consciousness, confidence to question violations of citizens and consumer rights and fight for justice.
- 5. Impart knowledge about real life situations and to enable to development of skills to handle citizen and consumer issues.
- 6. Instill concern for environment around us as citizens and consumers and sustainable consumption habits.

St. Thomas Consumer's Club in association with IQAC conducted a seminar on the titled "**PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT,2019**" dated 29<sup>th</sup> March 2022. The core objective of the seminar is to create awareness on the legal aspects of product liability under revised consumer protection act, 2019 and The students were able to understand when a customer can complaint a producer under product liability. **Mr. K. NEWLIN FREDERICK Advocate, Madras High Court** was the Chief Guest who delivered an energetic speech on the topic to enlighten the knowledge of the students, **Mr. R. Vijay Anand** Assistant Professor of Commerce delivered a welcome address, Our beloved Principal **Dr. N. Thangavel** delivered a presidential address, **Mr. S. Samuel Thangaraj**, Consumer club coordinator introduced the guest for the gathering, **Mrs. R. Varalakshmi** Assistant Professor of Commerce delivered a Vote of Thanks and Consumer Club students performed a beautiful skit on the theme of "**CONSUMER AWARENESS**". Nearly 95 students were participated and got the chance to enrich their knowledge by raising intellectual questions. It was a fabulous interaction session with the Guest. The program ended with National Anthem.





# St. Thomas Consumer Club

# CONFERENCE FEEDBACK FORM

The feedback you provide will be helpful for us to have continues development. The information you provide may also be used for curriculum development and as resource material by other teachers in future events. This form should be returned to the Club Coordinator. Thank you for taking the time to complete the feedback form.

| Name of the Student | HARS HARAN . S   |
|---------------------|--|
| Class and Section   | M.COM I  |
| Mobile Number       | 7550081033   |
| Conference Title    | : PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.               |
| Conference Date     | : 29-03-2022   |
| Chief Guest Name    | MR. K. NEWLIN FREDERICK B.A., B.L (HONS). ADVOCATE, MADRAS HIGH COURT. |

Please respond to the following questions by using the rating scale below:

| 1         | 2    | 3    | 4    |
|-----------|------|------|------|
| Excellent | Good | Fair | Poor |

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| S.No. | Responses   | 1 | 2            | 3 | 4 |
|-------|---|---|--------------|---|---|
| 1     | The conference was well organized.                                    |   | V            |   |   |
| 2     | The presenter's thoughts helped me to understand the concepts better. |   | $\checkmark$ |   |   |
| 3     | The Concepts are discussed in an interesting manner.                  |   | V            |   |   |
| 4     | The Materials presented was relevant and helpful.                     | ~ |              |   |   |
| 5     | The purpose of the conference was met.                                | ~ |              |   |   |
| 6     | Your expectations of the conference were met.                         | V |              |   |   |

Your Suggestion: good informative Sersion

SIGNATURE OF THE STUDENT



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ST.THOMAS COLLEGE OF ARTS AND SCIENCE

St. Thomas Consumer Club

# CONFERENCE FEEDBACK FORM

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| Name of the Student | NIVET HA. E   |
|---------------------|---|
| Class and Section   | I. BCOH A'  |
| Mobile Number       | 9710459752  |
| Conference Title    | PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.                  |
| Conference Date     | <u>29-03-2022</u>   |
| Chief Guest Name    | MR. K. NEWLIN FREDERICK B.A., B.I. (HONS). ADVOCATE, MADRAS HIGH COURT. |

Please respond to the following questions by using the rating scale below.

| l         | 2    | 3    | 4    |
|-----------|------|------|------|
| Excellent | Good | Fair | Poor |

| S.No. | Responses   | 1            | 2 | 3 | 4 |
|-------|---|--------------|---|---|---|
| 1     | The conference was well organized.                                    | $\checkmark$ |   |   |   |
| 2     | The presenter's thoughts helped me to understand the concepts better. | Л            |   |   |   |
| 3     | The Concepts are discussed in an interesting manner.                  | V            |   |   |   |
| 4     | The Materials presented was relevant and helpful.                     |              | ~ |   |   |
| 5     | The purpose of the conference was met.                                | N            |   |   |   |
| 6     | Your expectations of the conference were met                          | $\wedge$     |   |   |   |

Your Suggestion:

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St. Thomas Consumer Club

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| Name of the Student | : K.KAVITHA  |
|---------------------|--|
| Class and Section   | B. CONDE-A   |
| Mobile Number       | 8925751715   |
| Conference Title    | : PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.                 |
| Conference Date     | : 29-03-2022   |
| Chief Guest Name    | MR. K. NEWLIN FREDERICK B. A., B.I. (HONS), ADVOCATE, MADRAS HIGH COURT, |

Please respond to the following questions by using the rating scale below:

|   | 1         | 2    | 3    | 4    |
|---|-----------|------|------|------|
| 1 | Excellent | Good | Fair | Poor |

| S.No | Responses   | l | 2 | 3 | 4 |
|------|---|---|---|---|---|
| 1    | The conference was well organized.                                    | / |   |   |   |
| 2    | The presenter's thoughts helped me to understand the concepts better. | 1 |   |   |   |
| 3    | The Concepts are discussed in an interesting manner.                  |   | ~ |   |   |
| +    | The Materials presented was relevant and helpful                      |   | 1 |   |   |
| 5    | The purpose of the conference was met                                 | 1 |   |   |   |
| 6    | Your expectations of the conference were met                          | ~ |   |   |   |

Your suggestion: Intorachive Swion

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#### St. Thomas Consumer Club

#### CONFERENCE FEEDBACK FORM

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| Name of the Student |  |
|---------------------|--|
| Class and Section   |  |

S. VIDHYA LAKSHNI N Com II nd yn 9345509829

) Mobile Number

> Conference Title PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.

: 29-03-2022 Conference Date

Chief Guest Name MR. K. NEWLIN FREDERICK B.A., B.I. (HONS), ADVOCATE, MADRAS HIGH COURT,

|           | 2    | 3    | 4    |
|-----------|------|------|------|
| Excellent | Good | Fair | Poor |

| 5 10 | Responses   | 1            | 2            | 3 | 4 |
|------|---|--------------|--------------|---|---|
| 1    | The conference was well organized.                                    | $\checkmark$ |              |   |   |
| 2    | The presenter's thoughts helped me to understand the concepts better. |              | $\checkmark$ |   |   |
| 3    | The Concepts are discussed in an interesting manner                   |              | ~            |   |   |
| 4    | The Materials presented was relevant and helpful                      | $\checkmark$ |              |   |   |
| 5    | The purpose of the conference was met.                                |              | $\checkmark$ |   |   |
| 6    | Your expectations of the conference were met                          |              | /            |   |   |

Your Suggestion: Good Informative Seccession Stidlys

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ST.THOMAS COLLEGE OF ARTS AND SCIENCE

St. Thomas Consumer Club

#### CONFERENCE FEEDBACK FORM

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| Name of the Student | R SRIKANTH.  |
|---------------------|--|
| Class and Section   | II-B.COM GENERAL 2-B.  |
| Mobile Number       | 8667633024,  |
| Conference Title    | PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.                   |
| Conference Date     | : 29-03-2022   |
| Chief Guest Name    | : MR. K. NEWLIN FREDERICK B.A., B.L (HONS), ADVOCATE, MADRAS HIGH COURT. |

Please respond to the following questions by using the rating scale below:

| I         | 2    | 3    | 4    |
|-----------|------|------|------|
| Excellent | Good | Fair | Poor |

| S.No. | Responses   | 1            | 2            | 3 | 4 |
|-------|---|--------------|--------------|---|---|
| l     | The conference was well organized.                                    | ~            |              |   |   |
| 2     | The presenter's thoughts helped me to understand the concepts better. |              | 1            |   |   |
| 3     | The Concepts are discussed in an interesting manner.                  | $\checkmark$ |              |   |   |
| 4     | The Materials presented was relevant and helpful                      | 1            |              |   |   |
| 5     | The purpose of the conference was met.                                | 1            |              |   |   |
| 6     | Your expectations of the conference were met.                         |              | $\checkmark$ |   |   |

Your Suggestion:

good informative rection.

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St. Thomas Consumer Club

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SAKTHI VEL.S.

9360178016.

2'B' B. Com (Creneral).

| Name of the Studen | t |
|--------------------|---|
| Class and Section  |   |

| M | obile | M | imber |
|---|-------|---|-------|

Conference Title

Conference Date : 29-03-2022

: MR. K. NEWLIN FREDERICK B.A., B.L (HONS). ADVOCATE, MADRAS HIGH COURT. Chief Guest Name

: PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.

| l         | 2    | 3    | 4    |
|-----------|------|------|------|
| Excellent | Good | Fair | Poor |

| S.No. | Responses   | 1 | 2           | 3 | 4 |
|-------|---|---|-------------|---|---|
| 1     | The conference was well organized.                                    | N |             |   |   |
| 2     | The presenter's thoughts helped me to understand the concepts better. |   | $\bigwedge$ |   |   |
| 3     | The Concepts are discussed in an interesting manner.                  | 1 |             |   |   |
| 4     | The Materials presented was relevant and helpful.                     |   | 1           |   |   |
| 5     | The purpose of the conference was met.                                |   | 1           |   |   |
| 6     | Your expectations of the conference were met.                         | 1 |             |   |   |

Your Suggestion: Gloed informative Session

SIGNATURE OF THE STUDENT



St. Thomas Consumer Club

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| Name  | of  | the  | Student |
|-------|-----|------|---------|
| Class | and | 1 Se | ection  |

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| Name of the Student | ABDUL RAHEEM.H   |
|---------------------|--|
| Class and Section   | : 2°B' Com. B Sec  |
| Mobile Number       | 8925626504   |
| Conference Title    | : PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019. |
| Conference Date     | : <u>29-03-2022</u>                                      |

: MR. K. NEWLIN FREDERICK B.A., B.L (HONS). ADVOCATE, MADRAS HIGH COURT, Chief Guest Name

|           | 2    | 3    | 4    |
|-----------|------|------|------|
| Excellent | Good | Fair | Poor |

| S.No. | Responses   | 1            | 2            | 3 | 4 |
|-------|---|--------------|--------------|---|---|
| 1     | The conference was well organized.                                    | $\checkmark$ |              |   |   |
| 2     | The presenter's thoughts helped me to understand the concepts better. | V            |              |   |   |
| 3     | The Concepts are discussed in an interesting manner.                  |              | $\checkmark$ |   |   |
| 4     | The Materials presented was relevant and helpful.                     | $\checkmark$ |              |   |   |
| 5     | The purpose of the conference was met.                                | V            |              |   |   |
| 6     | Your expectations of the conference were met.                         |              | $\checkmark$ |   |   |

Your Suggestion: Good Informative Seleion. ABDUL Rot

SIGNATURE OF THE STUDENT





St. Thomas Consumer Club

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| Name of the Student | : D. SOUNDARYA   |
|---------------------|--|
| Class and Section   | · I B. com (m)   |
| Mobile Number       | 9025579733   |
| Conference Title    | : PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.                 |
| Conference Date     | : <u>29-03-2022</u>  |
| Chief Guest Name    | : MR. K. NEWLIN FREDERICK B.A., B.L (HONS), ADVOCATE, MADRAS HIGH COURT, |
|                     |  |

Please respond to the following questions by using the rating scale below:

| 1         | 2    | 3    | 4    |
|-----------|------|------|------|
| Excellent | Good | Fair | Poor |

| S.No. | Responses   | 1 | 2 | 3 | 4 |
|-------|---|---|---|---|---|
| l     | The conference was well organized.                                    | ~ |   |   |   |
| 2     | The presenter's thoughts helped me to understand the concepts better. |   | ~ |   |   |
| 3     | The Concepts are discussed in an interesting manner.                  | 1 |   |   |   |
| 4     | The Materials presented was relevant and helpful.                     |   | 1 |   |   |
| 5     | The purpose of the conference was met.                                |   | V |   |   |
| 6     | Your expectations of the conference were met.                         |   |   |   |   |

Your Suggestion: Urcod infermative Session

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A. Soundarya SIGNATURE OF THE STUDENT



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# ST.THOMAS COLLEGE OF ARTS AND SCIENCE

St. Thomas Consumer Club

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The feedback you provide will be helpful for us to have continues development. The information you provide may also be used for curriculum development and as resource material by other teachers in future events. This form should be returned to the Club Coordinator. Thank you for taking the time to complete the feedback form.

| Name of the Student | JOYAL, V.  |
|---------------------|--|
| Class and Section   | : B. (OM (LT) 2'C'   |
| Mobile Number       | 9500149177   |
| Conference Title    | : PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.                 |
| Conference Date     | : 29-03-2022   |
| Chief Guest Name    | : MR. K. NEWLIN FREDERICK B.A., B.L (HONS), ADVOCATE, MADRAS HIGH COURT. |

Please respond to the following questions by using the rating scale below:

| 1 | 1         | 2 3  |      | 4    |   |
|---|-----------|------|------|------|---|
| - | Excellent | Good | Fair | Poor | - |
|   |           |      |      |      |   |

| S.No. | Responses   | 1 | 2 | 3 | 4 |
|-------|---|---|---|---|---|
| 1     | The conference was well organized.                                    | V |   |   |   |
| 2     | The presenter's thoughts helped me to understand the concepts better. |   | V |   |   |
| 3     | The Concepts are discussed in an interesting manner.                  | V |   |   |   |
| 4     | The Materials presented was relevant and helpful                      | V |   |   |   |
| 5     | The purpose of the conference was met.                                | V |   |   |   |
| 6     | Your expectations of the conference were met.                         |   | V |   |   |

Your Suggestion: Croad Informative region

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St. Thomas Consumer Club

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| Name of the Student | S. AUGUSTINE SAMUEL  |
|---------------------|--|
| Class and Section   | B. 60M (Gr) (' 3   |
| Mobile Number       | 9025793107   |
| Conference Title    | : PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.                 |
| Conference Date     | : 29-03-2022   |
| Chief Guest Name    | : MR. K. NEWLIN FREDERICK B.A., B.L (HONS). ADVOCATE, MADRAS HIGH COURT. |

Please respond to the following questions by using the rating scale below:

| 1         | 2    | 3    | 4    |
|-----------|------|------|------|
| Excellent | Good | Fair | Poor |

| S.No. | Responses   | 1 | 2 | 3 | 4 |
|-------|---|---|---|---|---|
| 1     | The conference was well organized.                                    | ~ |   |   |   |
| 2     | The presenter's thoughts helped me to understand the concepts better. |   | V |   |   |
| 3     | The Concepts are discussed in an interesting manner.                  | ~ |   |   |   |
| 4     | The Materials presented was relevant and helpful                      | V |   |   |   |
| 5     | The purpose of the conference was met.                                | / |   |   |   |
| 6     | Your expectations of the conference were met                          |   | 1 |   |   |

Your Suggestion: Grood Informative Section

SIGNATURE OF THE STUDENT

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St. Thomas Consumer Club

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| Name of the Student | TARTHI KEVAN.S   |
|---------------------|--|
| Class and Section   | 3 B. Com C SECTION   |
| Mobile Number       | 6374096726   |
| Conference Title    | : PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.                 |
| Conference Date     | : 29-03-2022   |
| Chief Guest Name    | : MR. K. NEWLIN FREDERICK B.A., B.L (HONS). ADVOCATE, MADRAS HIGH COURT. |

Please respond to the following questions by using the rating scale below:

| 1         | 2    | 3    | 4    |
|-----------|------|------|------|
| Excellent | Good | Fair | Poor |

| S.No. | Responses  | 1 | 2 | 3 | 4 |
|-------|--|---|---|---|---|
| 1     | The conference was well organized.                                       |   | V |   |   |
| 2     | The presenter's thoughts helped me to understand the<br>concepts better. | V |   |   |   |
| 3     | The Concepts are discussed in an interesting manner.                     | ~ |   |   |   |
| 4     | The Materials presented was relevant and helpful                         |   | N |   |   |
| 5     | The purpose of the conference was met.                                   | V |   |   |   |
| 6     | Your expectations of the conference were met.                            | ~ | 2 |   |   |

Your Suggestion:

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Groad Informative Section.

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St. Thomas Consumer Club

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| Name of the Student | SHARMILA - M   |
|---------------------|--|
| Class and Section   | B. com (crenard) B   |
| Mobile Number       | 8939557703   |
| Conference Title    | : PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.                 |
| Conference Date     | : <u>29-03-2022</u>  |
| Chief Guest Name    | : MR. K. NEWLIN FREDERICK B.A., B.L (HONS). ADVOCATE, MADRAS HIGH COURT. |

| 1          | 2    | 3    | 4    |
|------------|------|------|------|
| Excertient | Good | Fair | Poor |

| S.No. | Responses   | 1        | 2 | 3 | 4 |
|-------|---|----------|---|---|---|
| 1     | The conference was well organized.                                    | $\wedge$ |   |   |   |
| 2     | The presenter's thoughts helped me to understand the concepts better. | 1        |   |   |   |
| 3     | The Concepts are discussed in an interesting manner.                  | 0        |   |   |   |
| 4     | The Materials presented was relevant and helpful.                     | 1        |   |   |   |
| 5     | The purpose of the conference was met.                                | 1        |   |   |   |
| 6     | Your expectations of the conference were met.                         | 1        |   |   |   |

Your Suggestion: <u>Caood InForrvation</u> Sousion. SIGNATURE OF THE STUDENT



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ST.THOMAS COLLEGE OF ARTS AND SCIENCE

St. Thomas Consumer Club

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| Name of the Student | SANTHOSH SREE .S   |
|---------------------|--|
| Class and Section   | B. Com (menera) B' section 3"dyear                                       |
| Mobile Number       | \$300755936  |
| Conference Title    | : PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.                 |
| Conference Date     | : 29-03-2022   |
| Chief Guest Name    | : MR. K. NEWLIN FREDERICK B.A., B.L (HONS). ADVOCATE, MADRAS HIGH COURT. |

Please respond to the following questions by using the rating scale below:

| V         | 2    | 3    | 4    |
|-----------|------|------|------|
| Excellent | Good | Fair | Poor |

| S.No. | Responses   | 1 | 2 | 3 | 4 |
|-------|---|---|---|---|---|
| 1     | The conference was well organized.                                    |   |   |   |   |
| 2     | The presenter's thoughts helped me to understand the concepts better. |   |   |   |   |
| 3     | The Concepts are discussed in an interesting manner.                  | V |   |   |   |
| 4     | The Materials presented was relevant and helpful.                     | V | - |   |   |
| 5     | The purpose of the conference was met.                                |   | - |   |   |
| 6     | Your expectations of the conference were met                          |   |   |   |   |

Your Suggestion: Grood inFormative 5855ion

- Drac SIGNATURE OF THE STUDENT





St. Thomas Consumer Club

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| Name of the Student | : SAGIAYA JOSS JERWIN-A  |
|---------------------|--|
| Class and Section   | B. Com (G) KA  |
| Mobile Number       | : 93444 69712  |
| Conference Title    | : PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.                 |
| Conference Date     | : 29-03-2022   |
| Chief Guest Name    | MR. K. NEWLIN FREDERICK B. V., B.I. (HONS), ADVOCATE, MADRAS HIGH COURT. |

| 1         | 2    | 3    | 4    |
|-----------|------|------|------|
| Excellent | Good | Fair | Poor |

| S.No. | Responses   | 1 | 2            | 3 | 4 |
|-------|---|---|--------------|---|---|
| 1     | The conference was well organized.                                    |   | $\checkmark$ |   |   |
| 2     | The presenter's thoughts helped me to understand the concepts better. | V |              |   |   |
| 3     | The Concepts are discussed in an interesting manner.                  | V |              |   |   |
| 4     | The Materials presented was relevant and helpful                      |   | ~            |   |   |
| 5     | The purpose of the conference was met.                                |   | $\bigvee$    |   |   |
| 6     | Your expectations of the conference were met                          |   | $\checkmark$ |   |   |

Your Suggestion: Grood Incountine Session

SIGNATURE OF THE STUDENT





St. Thomas Consumer Club

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| Name of the Student | A.B. BALA BHARATHI   |
|---------------------|--|
| Class and Section   | I. BLOM (A)  |
| Mobile Number       | 8056596821   |
| Conference Title    | : PRODUCT LIABILITY UNDER CONSUMER PROTECTION ACT, 2019.                 |
| Conference Date     | : 29-03-2022   |
| Chief Guest Name    | : MR, K. NEWLIN FREDERICK B. A., B.L (HONS), ADVOCATE, MADRAS HIGH COURT |

Please respond to the following questions by using the rating scale below:

| Poor |
|------|
|      |

| S.No. | Responses   | l | 2 | 3 | + |
|-------|---|---|---|---|---|
| 1     | The conference was well organized.                                    | V |   |   |   |
| 2     | The presenter's thoughts helped me to understand the concepts better. |   | ~ |   |   |
| 3     | The Concepts are discussed in an interesting manner.                  |   |   |   | 1 |
| 4     | The Materials presented was relevant and helpful.                     | / | 1 |   |   |
| 5     | The purpose of the conference was met.                                |   |   |   |   |
| 6     | Your expectations of the conference were met.                         |   | V |   |   |

Your Suggestion: Good importantine session

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SIGNATURE OF THE STUDENT







Mr.S. Samuel Thangaraj

Mr. Shibi Mathai

Glasher (IQAC - Co-ordinator)

Dr.N.Thangavel (Principal)